

FAMILY COUNCIL

FREQUENTLY ASKED QUESTIONS



WHAT ARE FAMILY COUNCIL RIGHTS?

- **Family councils must be allowed to meet in a common meeting room of a facility at least once a month.**
- **The facility must designate a staff person who is responsible for providing assistance and responding to written requests that result from family council meetings.**
- **The facility must respond to written requests or concerns of the family council within 10 days.**
- **The facility must provide the council with adequate space to post notices, minutes, newsletters or other information pertaining to the operation or interest of the family council.**

WHAT IS A FAMILY COUNCIL?

According to California Law, a “Family Council” is an organized meeting of family members, friends, or representatives of nursing home residents. This forum fosters effective communication and works to advance the quality of care for loved ones within a nursing home facility.

WHY IS A FAMILY COUNCIL IMPORTANT?

Without the presence of facility staff, a family council offers a safe space for discussion. By forming a council, loved ones can ensure their relatives are receiving the care they deserve and have influence in overall facility operations. From medical care to residents right – a family council allows members to come together with a mutual voice and address shared concerns to the administration.

WHAT DOES A FAMILY COUNCIL DO?

- Advocate for positive change within a nursing home facility.
- Effectively communicate with facility administration and staff.
- Share and educate resident representatives and families about issues regarding the facility and resident care.

HOW TO START

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Kern County Long-Term Care Ombudsman Program
661-323-7884
615 California Avenue | Bakersfield, Ca. 93304



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